

# Delayed Information Cascades in Flickr: Measurement, Analysis, and Modeling

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## Abstract

Online social networks exhibit small-world network characteristics, implying that information can spread in the network quickly and widely. This ability to spread information rapidly has led to high expectations for word-of-mouth and viral campaigns in online social networks. However, a recent study of the Flickr social network has shown that popular photos do not spread as quickly as one might expect, but show a steady linear growth of popularity over several years. In this paper, we investigate possible reasons for this delay in word-of-mouth propagation by studying the behavior of Flickr users. We identify two factors of a social network that can alter how information spreads: the burstiness of user login times and content aging. We study the impact of these factors using an epidemiological model that was adapted to allow us investigating the speed of propagation in word-of-mouth propagation. Our simulation shows that the two factors can explain the patterns observed on the real data and help us to understand how these factors affect a small-world network's ability to spread information quickly and widely.

*Keywords:* Information dissemination, cascades, social networks, epidemiology

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## 1. Introduction

Social networks are small-world networks; they exhibit strong local clustering and a small diameter [41, 28]. These small-world properties have been shown in several types of networks: scientific collaboration networks [30], biological networks [16], the WWW [3], as well as online communities like Orkut, Facebook, Livejournal, Flickr, YouTube, and Cyworld [2, 26, 29, 9]. In small-world networks, most users are only a few hops away from a random user, which has the important implication that information can spread quickly and widely throughout the network [36, 42].

A recent study of Flickr [11], however, showed that the spreading pattern of photos was in conflict with our expectation about quick and viral spread. Like bookmarks, Flickr users can favorite-mark photos that others have uploaded. The list of a user's favorite photos is easily accessible to her friends and this allows a photo to spread through word-of-mouth, when friends further bookmark the same photo. In [11], the

authors studied the spread of photo bookmarks and found that some photos experienced a long time to propagate from one friend to another, experiencing an initial phase of exponential growth in the number of fans, followed by a phase of slow and linear growth over several years. These findings differ from the common expectations about viral spreading [36, 42].

In this paper, we provide new insights on this delayed information propagation by studying the behavior of Flickr users. Particularly, we investigate two factors that can cause significant delay in the word-of-mouth propagation:

1. **Bursty login times:** In Flickr, a user must visit the website to browse photo updates from friends. Because users are not always-on, individual's login times can be thought of as their window of opportunity to receive content from their neighbors. Therefore, this factor directly contributes to the delay in information propagation.
2. **Content aging:** The availability of a photo from a particular user diminishes as new photos displace old ones. This requires additional clicks to access old photos and limits the ability of the photos to spread.

To understand if the combined effect of content aging and bursty login behavior can delay information propagation in Flickr, we extended an epidemiological model to reproduce word-of-mouth information propagation and we simulated the addition of both delay factors in a photo spreading system. Our approach qualitatively explains the dynamic state of photo spreading over time in the Flickr social network. Our model is inspired by the SIR model, which is widely used in describing disease outbreaks. Like infectious diseases, popular photos can “infect” the users who favorite-mark them, users then “recover” from their favorite-marked photos over time. Our model can effectively explain the epidemic dynamics of the linear growth pattern seen in photo popularity. While the total number of fans grows steadily over time thereby exposing the picture to an ever increasing number of users in theory, our model estimates that the number of infected people who can effectively propagate photos in fact remain rather constant over time.

Our experiments help us to better understand why small-world networks do not always propagate information rapidly and how the delay factors we studied can affect the shape of the information propagation paths. The delay factors we studied are common in many online social networks, and we believe that our results can be applied in understanding the inherent delay associated with word-of-mouth propagation in many other online social networks.

The rest of the paper is organized as follows. Next section summarizes the main characteristics of the Flickr network and the photo spreading patterns that motivated this work. We perform measurements and analyses to identify potential factors of delay in information propagation in Section 3. As two key factors, we introduce content aging and dynamics in login times. In Section 4 we use an epidemiological model to verify if these two factors are able to delay information cascades in Flickr. Section 5 discusses how delay factors can affect information cascades paths in a social network. Finally, Section 6 briefly surveys related work and Section 7 concludes the paper and offers directions for future research.

## **2. Dataset and motivation**

In this section we first briefly describe the Flickr social network and the methodology used for measuring photo popularity. We then review the delayed propagation

patterns of photo spreading identified in [11] by reproducing the same experiments that motivated our work.

### 2.1. Flickr dataset

Flickr is a photo sharing site with social networking features, where users can create friend relationships with one another and share photos. Users can upload photos, tag photos, comment on photos, bookmark photos as favorite. Users also join groups and upload photos into the groups. To use most of these features, users must create a Flickr account and they must be logged-in.

Flickr users can create two types of links: links to favorite photos (called *favorites*) and links to other users (called *contacts*). Like bookmarks, Flickr users favorite-mark photos to archive and share interesting photos with others. Users who favorite-marked a photo are called *fans* of the photo. The list of a user's favorite photos and contacts are available at the user's profile and login page. More importantly, each users favorite photos list is publicly visible, and, when users login into the system, they receive a list of all new photos of friends as well as all the new photos their friends favorite marked. These mechanisms create a suitable environment for photos to spread across social links in the Flickr network.

In this paper we use a Flickr dataset available for the research community<sup>1</sup> that contains the list of favorite photos for all users and the topology snapshot of the social network. Because the Flickr API provides information about the exact time when a user marked a photo as a favorite, we can recreate favorite marking events over the social network topology. The dataset contains information about 35 million favorite markings of 11 million distinct photos by 2.5 million users. We refer the readers to [11] for the detailed description of the data, data analysis on the general properties of the network, and limitations of the data.

### 2.2. Delayed information propagation in Flickr

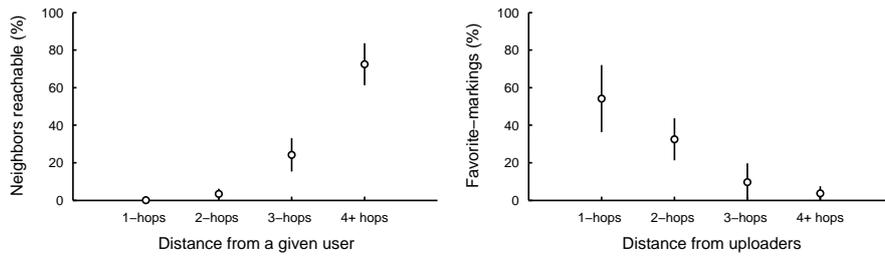
Previous study showed that the Flickr social network exhibits “small-world” property [11]. In a network with the small-world property [28], the average path length between people is so small that every pair of users can be connected in a few hops even when the size of network reaches planetary-scale [15]. Figure 1(a) shows that about 70% of all users can be reached from an average user within four hops. The average path length is 5.67.

Although the Flickr graph ensures that users can reach any other's content within a few hops, it is important to know what fraction of the late adopters got to know of the photo through a friend (as opposed to other mechanisms like search and external web links). Knowing this is important because if a new fan is connected to an existing fan, this means that information likely propagated from an existing fan to the new one. In Figure 1(b) we examine the fraction of fans that are located 1, 2, or 3 or more hops away from the uploaders. We can note a strong content locality. About 90% of all favorite-markings come from a 2-hop neighborhood of uploaders. This observation associated with the small-world properties of the Flickr topology suggest that information can propagate quickly and effectively through the Flickr social network.

However, the actual spreading pattern of very popular photos in Flickr is in conflict with such conclusion. Figure 2(a) shows a steady linear growth of popularity of

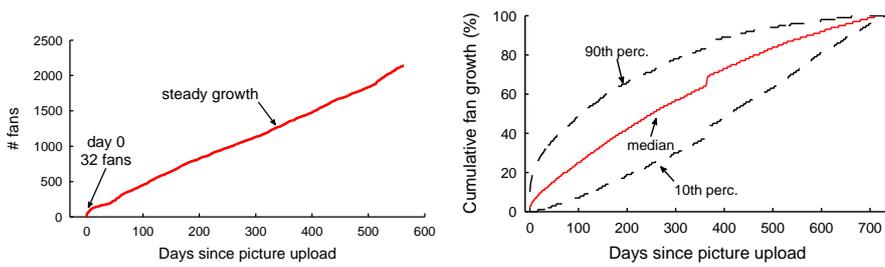
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<sup>1</sup><http://socialnetworks.mpi-sws.org/>



(a) Small-world effect: nodes connected by a few hops (average path length = 5.67) (b) Spatial pattern: 90% of all favorite-markings come from a 2-hop neighborhood of uploaders

Figure 1: Patterns of the Flickr topology and photo-spreading through social network links. An open circle represents the average value and the vertical line represents an error bar of standard deviation.



(a) Temporal pattern: a sample photo shows a steady growth in popularity over 600 days (b) Popularity growth pattern over a 2-year period (897 photos that had more than 100 fans)

Figure 2: Photo spreading patterns in the Flickr social network

a sampled photo over 600 days. Many other popular photos exhibit similar trends, where the linear steady growth is sustained over extended periods of time. Indeed, Figure 2(b) shows the median growth pattern based on all popular photos in Flickr that were favorite-marked more than 100 times by the end of the first year of photo upload. The plot shows the fraction of fans a photo obtained at the given age, out of the total number of fans it obtained at the end of the first year. The graph shows that these photos experienced a surge in popularity during the first few days. However, after the first 30 days, they enter a period of steady growth. The median growth rate is relatively steady even 300 days after the photo upload. For the majority of pictures, nearly 65% of fans were acquired after the first 10 days.

A steady increase in popularity is observed for long period of time: even after two years the growth rate does not show any sign of slowing down. As a result of the steady growth pattern, the fans these pictures obtained during the first few days accounts for an ever decreasing fraction of total fans. For a majority of popular pictures, over 90% of fans were acquired after the first 30 days. This suggests that Flickr users take a long time to find out about interesting pictures.

This delayed propagation of photos in Flickr cannot be easily explained by traditional information diffusion theories [36, 39], which predict a rather swift exponential initial growth of the number of people interested in an item and its eventual slowdown by a saturation or maturity. In theory, the small-world property of the Flickr network structure ensures that every pair of users can be connected in a few hops, thereby accelerating the information propagation process [15, 28, 28]. On the rest of this paper we focus on verifying two potential causes of such delay in information propagating in Flickr: the bursty login times associated to content aging.

### 2.3. Popularity and content age

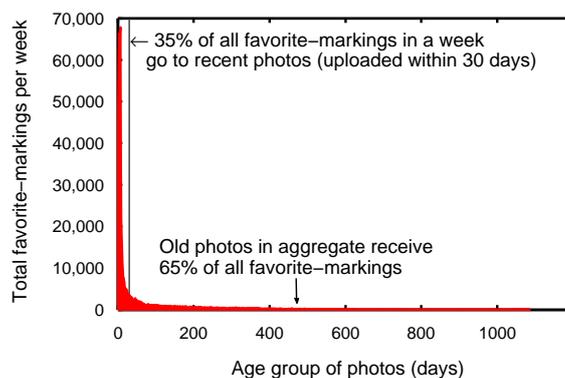


Figure 3: Relationship between the number of new fans and photo age in Flickr

The delayed information propagation is prominent in the spread of online content. In order to investigate the prevalence of delayed information propagation in Flickr, we examined what fraction of favorite-markings from any given week are made on new and old photos, based on the entire Flickr trace we gathered. Figure 3 shows the result for a representative week, out of many randomly chosen weeks we examined. The  $x$ -axis represents the age of photos at the time of favorite-marking and the  $y$ -axis represents

the total number of fans that all photos of the same age obtained. The vertical line marks the age of 30 days.

The figure shows a prominent peak towards an age of zero, indicating that a typical Flickr photo actively attracts new fans at the beginning of its lifetime. As photos get older (i.e., have been in the system for a longer period of time), their ability to attract new fans diminishes quickly. While most photos receive their fans at the beginning of their lifetime and remain unnoticed, a small fraction of the popular photos continue to receive new fans even after several months and years of their uploads. In fact, photos aged up to 30 days collectively received only 35% of all new fans on any given week. The remaining 65% of the fans went towards content older than one month. This observation suggests that Flickr photos acquire a significant fraction of their fans after month and not immediately after they are created.

### 3. Measurement observations on Flickr photo propagation process

So, what are the possible factors underpin the surprisingly delayed propagation of popular Flickr photos? In this section we examine the behavior of Flickr users and identify two possible factors that delay information propagation.

Consider a fictitious Flickr user Carol. To have any chance of receiving and further propagating a photo, Carol should not only be active (i.e., logged on), but also the photo should be easily accessible, ideally, shown at the login page. If Carol sees the photo, then with a certain probability she will favorite-mark it and participates in further spreading. Carol's friends, when they login to Flickr, can see newly favorite-marked photo. This simple example captures two key factors that can delay information propagation in word-of-mouth: login behavior of users and content availability over time. We describe each factor in turn below.

#### 3.1. Bursty login behavior

Flickr is a pull-based system, where a user must regularly login to check updates from friends. Here, we examine the frequency at which users login to Flickr and the variations of login behavior among individuals.

Because we cannot directly measure the login interval of users, we infer this information based on the times between two consecutive activities for each user. More formally, we utilize a time series  $t(i)$ ,  $i = 1, 2, 3, \dots$  to denote the time of the  $i$ th activity of each user. The time series  $a(i)$  is defined as  $t(i+1) - t(i)$  and it denotes the time between the  $i$ th and  $i+1$ th activities that belong to the same user. We considered two forms of activities in our analysis: upload of photos and favorite-markings. Figure 4 shows the probability distribution function intervals between two consecutive activities for all users with at least two registered activities in the entire dataset. While users do not necessarily upload photos or favorite-mark photos each time they login, these statistics suggests a lower bound on login intervals.

The probability of occurrence of times between activities is higher when the activity interval is close to zero, which means that users repeat the same activity frequently within a short period of time. When uploading photos, a user is likely to upload multiple photos at once. Prominent peaks appear every 24 hours, indicating a strong periodicity in the Flickr login times: people consistently access Flickr at almost the same time of day. Peak heights decrease as the time interval increases, but the probability is still significant and exhibits clear periodicity even after a week. This indicates that there are prominent fluctuations in user's behavior. We do not observe any particular weekly pattern.

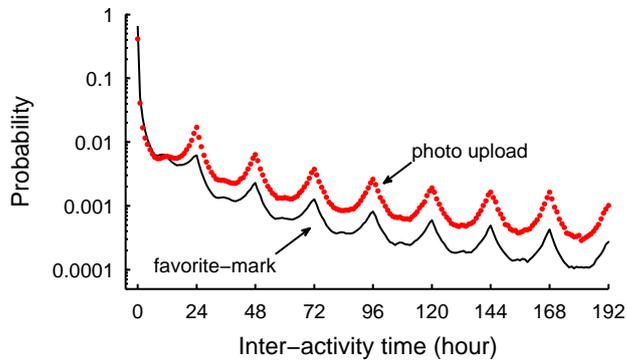


Figure 4: Time intervals between two consecutive activities show regularity in user behavior

We also look at the last login times of users at any given time. Based on the final time stamp of the dataset, we inferred the last login time of users by examining the last time stamp they engaged in any activity (i.e., favorite-marking or photo upload). We consider users who did not exhibit any activity for more than 90 days to be inactive. Figure 5 shows the distribution of the time between login times for 255,593 users. For comparison, we also plot the last login times from another online social network. Recently, Torkjazi et al. [38] studied the user participation of MySpace users based on “date of last login” information available on a user’s MySpace page. We obtained their data and present the last login times of 10,553 users who accessed MySpace within the 90 days of the data collection in Figure 5.

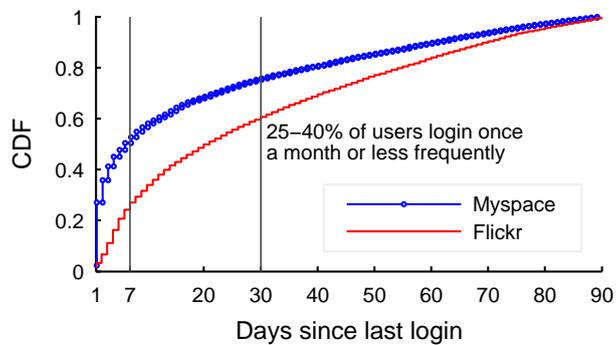


Figure 5: Distribution of the time since last login

As expected, individual users show large variations in the frequency of their login times. We can note that only 25% of users in Flickr and 55% in MySpace login more frequently than once a week and 60% of the Flickr users and 75% of MySpace users login more frequently than once a month. As a consequence, these observations suggest that a large fraction of the users (25-40%) login less frequently than once a month.

Because users are not always-on in the Flickr system but log on sporadically and show activities in a bursty fashion, individual’s login times can be thought of as their window of opportunity to receive content from their neighbors. A user who logs in infrequently will find photos of her friends much later in time than those who login to Flickr daily. Consequently favorite-marking of photos by those users will naturally

come later in time in terms of photo age. Therefore, this factor can directly contribute to the delay in information cascade.

### 3.2. Content aging

The second factor, content aging, is based on the observation that new content constantly displaces old content. While users can have multiple favorites, as the number of photos marked as favorites grows, the bookmarked photos are paged. As a result, accessing old photos requires an additional click, which can limit the ability of the photos to spread widely in the network. The rate of content aging depends on how quickly new content displace old content, in other words, how frequently a user's friends send updates.

In order to study content aging, we examine the probability that a user favorite-marks a photo as the number of clicks that is required to find a given photo increases. One way to see this trend is the photo updates from friends. As mentioned earlier, all new photos of friends as well as photos favorite marked by friends are shown to the user at the login page. This list is chronologically ordered, so that the newest photos are shown on the first page (where each page typically contains 30 photos). Let us consider a user who consecutively favorite-marks two photos P and Q that are shared by her friends. To infer how many photo pages the user would have browsed, we count the number of all photo uploads by her friends between P and Q's uploads. Figure 6 shows this trend. Because the number of photo updates from friends can vary largely according to how many friends a user has, we grouped users by their number of friends.

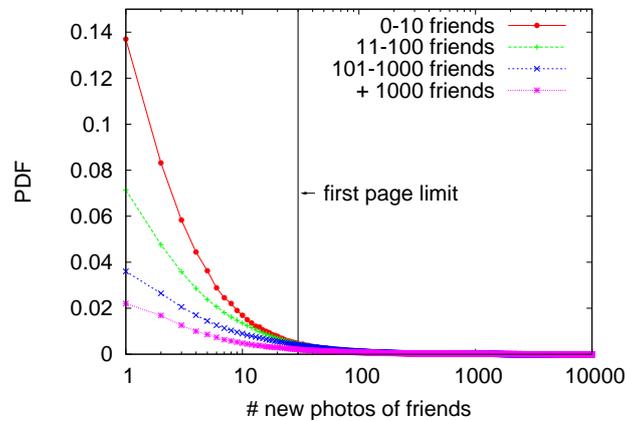


Figure 6: Amount of updates from friends available to users

Figure 6 clearly demonstrates that the probability of checking photos drops rapidly as the number of webpage clicks increases. A vertical bar in the figure represents the first page limit of 30 photos. A user typically consumes content on the first page with a probability of 0.53, depending on the number of friends she has. As the number of clicks a user needs to make increases to find a given photo, the probability a user browses that content decreases. This indicates that content aging limits the chance for a photo to spread.

Interestingly, content aging is directly associated with bursty login times. Infrequent users can accumulate a large number of updates from friends. Consequently, when they finally login, it is unlikely they check all the updates from their friends. A

typical Flickr page contains only tens of photos which means that a large fraction of updates from friends will be moved to the second, third, or even tenth page, requiring an additional click to access, making them much less accessible.

#### 4. Simulation of word-of-mouth

In the previous section we have shown that the login behavior of users is bursty, and we have established that content availability drops rapidly over time. In this section, we investigate if these two factors can lead to the steady popularity pattern. We first present the simple model for word-of-mouth we incorporate these factors into the model through simulation to test if they are able to delay the spread of a photo and lead to the same patterns we observed with real data.

##### 4.1. A model of word-of-mouth

We choose to study word-of-mouth propagation using a simple model that is inspired by the SIR model, usually used to study the spread of infectious diseases through human populations [32, 27]. The key idea behind the SIR model is to divide the population into three non-overlapping states: those who are susceptible to infection (referred to as S), those who are infected and can spread a disease to other susceptible individuals (denoted I), and those who have recovered from a disease and are immune to subsequent re-infection (denoted R). The state transition happens in the direction of  $S \rightarrow I \rightarrow R$ . In this model, two transition rates  $S \rightarrow I$  (infection) and  $I \rightarrow R$  (recovery) determine the cumulative number of infected people.

The SIR model has great similarity to word-of-mouth content propagation. Like infectious diseases, a photo can "infect" a user who likes it, and the infection can be spread along social links. A user would be recovered from the infected photo only if she removes the photo from her favorite list. There are, however, (at least) two fundamental differences between the two processes. First is at the condition for infection. In disease spreading, a susceptible individual gets equal exposure to all the infectious diseases the user encounters. In content spreading, however, a user's attention is scarce and a user consumes only easily accessible content (e.g., what is shown on the web page). The second difference is the infectiousness quality of content. In disease spreading, encountering an infected person increases an individual's chance of catching a disease. In content spreading, however, increased exposure does not necessarily make the user more likely to like the content. Furthermore, the times when a content could be viral (i.e., infectious) may vary widely, especially for topical or seasonal content. Disease, in contrast, do not typically "age" quickly like information.

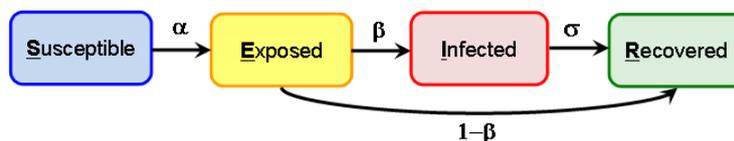


Figure 7: Model of word-of-mouth propagation

To account for the above differences, we use SEIR model [6], which has one additional state called exposed (denoted E) between the S and I states (Figure 7). In our SEIR model, all Flickr users start in the *susceptible* state, which indicates that the user

has not yet seen the photo. When a seed user shares a photo (via upload or favorite-marking), the friends of that user can move to the *exposed* state. This transition is constrained by user login dynamics and content aging. Once a user is exposed to a photo, the user can move to either *infected* state by favorite-marking the photo or to *recovered* state. Unlike the spread of most infectious diseases, an infected user will retain the same favorite indefinitely—there is no recovery—unless she removes the photo from her favorite list and becomes recovered (i.e.,  $\sigma \approx 0$ ). Because individual photos vary in their infectiousness and availability, the model of word-of-mouth in Figure 7 needs to be considered for each photo.

In the standard SEIR model, the exposed state represents the time during which an individual is infected but not yet infectious, and the latent time in this state is often assumed to follow an exponential distribution. A transition from the exposed state to the recovered state is similar to being immune to the photo [5]. In reality, it is possible that users need to be exposed multiple times to the same photo before deciding to favorite-mark the photo (see threshold influence models in viral marketing [43]). In this paper’s scope, we assume that a user immediately makes a decision on whether to favorite-mark a photo the moment she sees the photo.

#### 4.2. Word-of-mouth in theory

Consider a population of  $N$  users at time  $t$ , where  $S_t$ ,  $E_t$ ,  $I_t$ , and  $R_t$  are the users in the states  $S$ ,  $E$ ,  $I$ , and  $R$ , respectively, and  $N = S_t + E_t + I_t + R_t$ . The number of users in each state can be described as a function of time

$$\begin{cases} S_{t+1} = S_t - \alpha S_t I_t \\ E_{t+1} = E_t + \alpha S_t I_t - \beta E_t - (1 - \beta) E_t \\ I_{t+1} = I_t + \beta E_t - \sigma I_t \\ R_{t+1} = R_t + (1 - \beta) E_t + \sigma I_t \end{cases}$$

where  $\alpha$  is the probability of a susceptible user, with at least one infected friend, be exposed to the content. The parameter  $\beta$  is the probability that an exposed user favorite marks the photo and becomes infected. We assume that exposed users that do not favorite mark the photo will not favorite mark it anymore in the future, thus, becoming immune to the photo. As a result, exposed users have probability  $1 - \beta$  to move to the recovered state. The parameter  $\sigma$  is the probability that an infected user remove the photo from her favorite list and, consequently, recovers.

The state transition rates from one state to another are depicted in Figure 7. The model assumes that recovered users are immune to the infection and, thus, they cannot favorite mark that photo anymore.

We tested the model using real social network data, which we sampled from the largest connected component of the Flickr social network topology. We used networks of different sizes (i.e. ranging from 5,000 to 1 million users). These networks were created considering the social network of users involved in real favorite-marking cascades. Thus, this strategy ensured that each network forms a single connected component. Our simulation works as follows: Given a network topology, we start with a single infected user. The remaining users are in the susceptible state. Each user in the network is assigned a login interval. At each simulation time unit, users who login have a chance to move from one state to another according to the dynamics of the proposed model.

To illustrate the dynamics of the model, we show one instance of a simulation run based on a network of 5,000 users. Figure 8 depicts the spreading dynamics of a photo, using model parameters of  $\alpha = 0.2$ ,  $\beta = 0.2$ ,  $\sigma = 0$ , and no delay factors. In

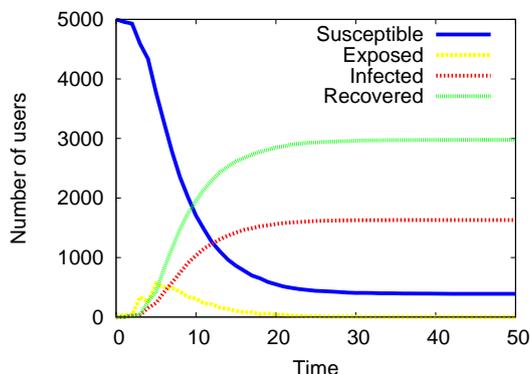


Figure 8: Dynamics of word-of-mouth in theory

this scenario, all users are assumed to login to Flickr once every day. The simulation result shows that the number of exposed users increases quickly and all the users become either infected or recovered. Upon encountering a photo (i.e., when a friend has favorite-marked any photo), users have a 20% chance of favorite-marking the photo. Consequently, the number of infected users quickly increases and the epidemic stabilizes after 15 days.

This baseline simulation showed a similar pattern across a variety of network sizes and values for the  $\beta$  parameter. For larger networks, more users remain in the susceptible state when the epidemic pattern stabilizes. When we decrease the  $\beta$  value, the number of total infected users decreases. Regardless of these changes, we always observed rapid popularity growth of photos, followed by saturation.

#### 4.3. Word-of-mouth in practice

Now we use our model to explain the epidemic dynamics of photo spreading under the two delay constraints: bursty login times and content aging. First, as a baseline for comparisons, we simulate photo spreading without any delay factors. We then gradually add the two delay factors in the model and study how spreading dynamics changes. Across all simulations, we used a network of 500,000 users and set  $\beta = 0.1$ , and  $\sigma = 0$ .

##### 4.3.1. Baseline

First, as a baseline for comparisons, we perform the simulation without any delay factors that we suggest. Figure 9(a) shows the number of newly infected users over time. The parameter  $\alpha$  is set to 1.0 and users login once every day. The photo propagates quickly over the network and obtains all possible fans in the first 10 days. At the end of the simulation, the photo had 1,444 fans.

##### 4.3.2. Simulating login dynamics

Next, we assigned each user a login interval that is drawn from our measurements in Section 4.1. Every user was active at least once every 90 days, but some users logged in more frequently than others. 20% of users logged in at least once every week and 40% of users logged on once a month or less frequently.

Figure 9(b) shows the number of newly infected users over time, binned by 20 days. Unlike the baseline result, we observe that the photo gains fans even after the first

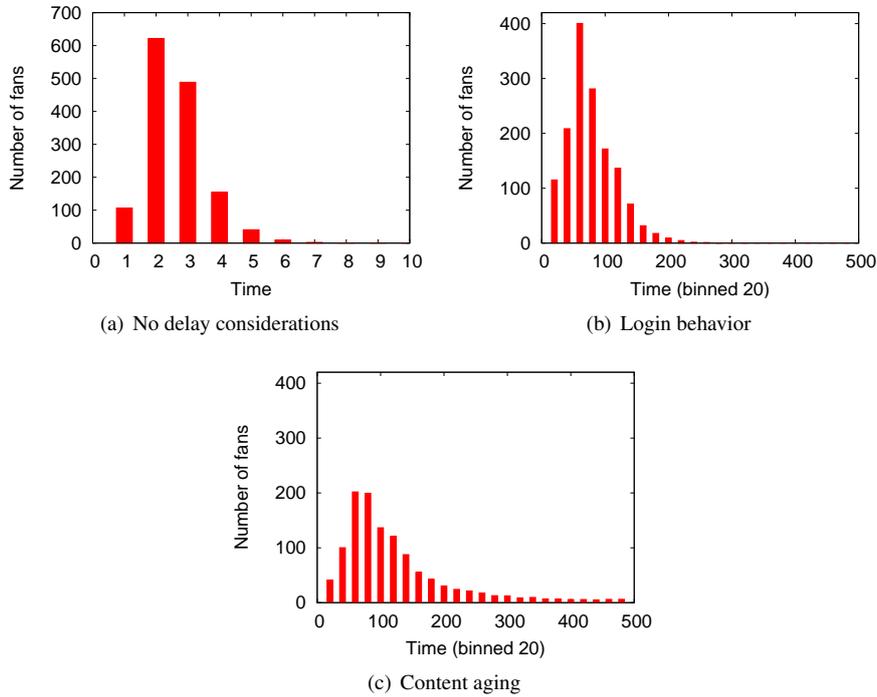


Figure 9: Dynamics of word-of-mouth under realistic considerations of login dynamics and content aging

month. In the first 10 days, the photo gained only 8% of the total fans. Because users do not login frequently, the exposure of content is delayed for all users. This delay in the word-of-mouth propagation adds up when the photo spreads through multiple hops. The entire cascade process is delayed consequently. The infection spreads across 1,462 users only after 335 days. In total, 14,414 users had the opportunity to see the photo.

#### 4.3.3. Simulating content aging

Finally we incorporate content aging in the simulation. We assume that a bookmarked photo moves to lower positions of one's favorites list as the user continues to bookmark new photos. When a photo appears in the lower position of a page or gets pushed out of the first page of the favorites list, it becomes harder to access.

There are several variables that can affect the amount of information available to the user and push faster or slower photos out of the first page. For simplicity, we represent this mechanism by decreasing the  $\alpha$  parameter each time the user's login. More specifically, because a photo can appear in a different position of the favorites list for each user, we consider a unique  $\alpha_{u,p}$  value for each user  $u$  and each photo  $p$ . When a user  $U$  favorite-marks a photo  $P$ , for each friend  $F$  of  $U$ , we set the  $\alpha_{f,p}$  value as 1.0. So, friends of  $U$ , when they login to Flickr, are exposed to photo  $P$  from  $U$  with a probability 1.0. When a user  $U$  logs on once more, we decrease the  $\alpha$  value by half, assuming that friends of  $U$  would now have new photos in her favorites list. When  $U$  logs on  $k$  times, we set the  $\alpha_{u,p}$  value to  $1/k$ .

Figure 9(c) shows the number of newly infected users over time when we add both content aging and login dynamics. Now, a photo keep gaining fans even after 300 days and the photo popularity stays steady over a longer period of time. After 335 simulation

steps, the infection spreads across 1,030 users. We notice that the number of fans has dropped to 62% (907/1462). This implies that content aging not only delayed the word-of-mouth process, but also hindered the photo from spreading widely. Compared to the baseline, a higher fraction of Flickr users (20%) were not able to see the photo at the end of the simulation.

One interesting trend that we observe is that, due to the combined effect of login dynamics and content aging, a user can easily miss the first opportunity to see a photo ( $\alpha_{u,p} \ll 1$ ). But when another friend bookmarks the same photo, the user is again exposed to the photo with a high probability ( $\alpha_{u',p} \approx 1$ ). This sustained word-of-mouth effect keeps a constant residual fraction of exposed users in the system. Consequently, the fraction of infected users continues to grow at a constant, linear rate, with a pattern similar to the observed in real data.

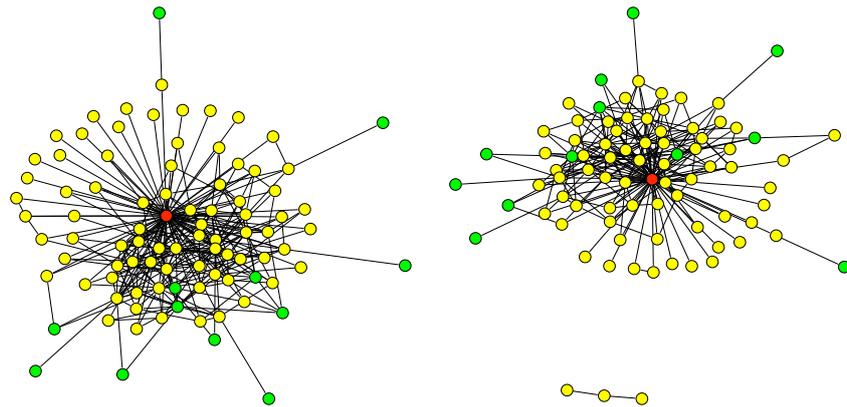
## 5. Detour path in word-of-mouth

Our results demonstrate that two common factors in online social networks, bursty login behaviors and content aging, significantly delay information propagation through word-of-mouth and lead to a steady popularity pattern of content. Here, we first discuss how these realistic delay factors affect a small-world network's ability to spread information quickly and widely. We then discuss how the two delay factors affect the information cascade paths.

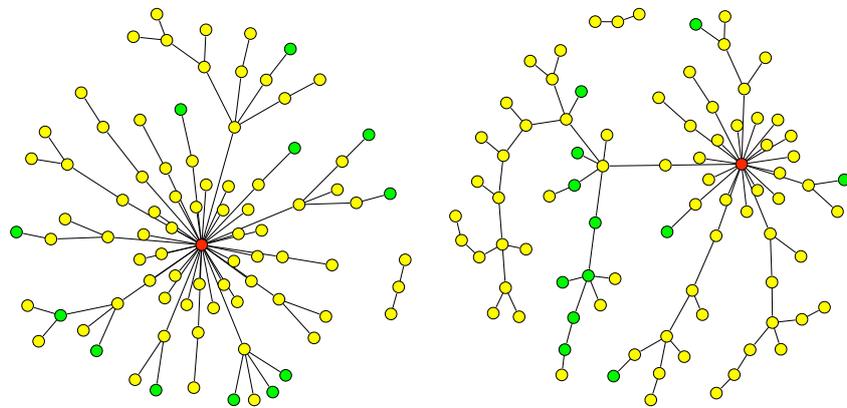
One interesting consequence of the delay described in Sections 4 and 5 is that paths of influence often do not follow the shortest possible path. A user does not always learn about a photo the first time one of her friends introduces it. Instead, she might learn about the photo through other friends later in time. This means that information is not always propagated along the shortest path but, sometimes, one of the longer alternatives. This phenomenon, in fact, can be observed in everyday life. Society consists of hierarchies and within these hierarchies messages are often delivered not by the shortest path, but via a detour path [23]. We usually hear about the whereabouts of our friends through another friend. Sometimes direct conversation is actually slower and more costly than a multi-hop conversation.

Note that there may exist multiple possible friends (or sources) a user could have received a piece of information from. To calculate the path length, we considered two strategies for assigning a single probable cascade path for each fan. First strategy is a random path assignment, where we randomly assign one incoming link per user. The second strategy is the latest-update-first assignment, where we select the neighbor who favorite-marked the same photo the most recently as a source. We also enforce content aging and remove all links where the time of favorite-marking is distanced by more than 1 month (i.e., users are not likely to check out old favorite-markings of a friend). Figure 10 illustrates a typical cascade network from a photo, and the cascade paths based on these link assignment strategies. The photo used for illustration obtained a total of 137 fans. Among them, 90 had links to either the photo uploader or other fans. They form a connected component as shown in Figure 10(a). To easily distinguish the hop distance of users in the social network topology, we colored 1 hop fans in yellow and fans that are 2 or more hops away in green. The network structure shows that the lower bound on the maximum chain length is 2.

In order to further understand the relationship between the two delay factors and path length, we measured the increase in the maximum number of hops information could have traversed in the network, with and without detour factors. For simulation, we focused on the popular photos that had more than 100 fans in the data. There



(a) Unconstrained cascade network: 78 (yellow) and 12 (green) (b) After removing old links ( $\theta=1$  month): 71 (yellow) and 12 (green)



(c) Random path assignment, based on (b) (d) Latest-update-first assignment, based on (b)

Figure 10: Cascade networks of an example photo (unconstrained and after pruning links) and the resulting cascade paths for random and the latest-update-first assignment algorithms. A single red node represents the uploader, yellow nodes represent 1-hop fans, and the green nodes represent 2 or more hops away fans, respectively. Singleton fans are removed for space limitation.

were 3,685 photos with a total of 57,756 favorite-markings. We constructed instances of the information cascade networks for each of these 3,685 photos, then compared the maximum chain length in the basic topology (lower bound case), random path assignment, and latest-update-first path assignment. Figure 11 shows the distribution of the maximum path lengths for all 3,685 photos. The average maximum chain length grows rapidly from 3.1 for lower bound case to 5.4 for random assignment and 10.4 for latest-update-first assignment. This simulation result demonstrates that pieces of information, when word-of-mouth is delayed, take detour paths to propagate.

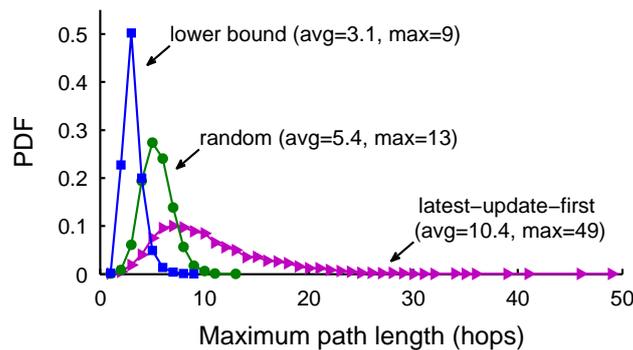


Figure 11: Increase in path lengths due to detour

## 6. Related work

We briefly review related work on the topics of human dynamics, modeling of cascade in the network, and information propagation in online social networks. We begin with related studies on human dynamics. Studies related to social cascades go as far back as the 1950s [35, 39]. Seminal work on persuasive communication, the branching process, and the diffusion of innovations spawned an extensive literature in sociology, economics, social psychology, political science, marketing, and epidemiology [33, 32, 27]. With the advent of OSN data, a number of research presented data-driven analysis and measured patterns of information spreading across social network links. Gruhl *et al.* [22] studied the diffusion of information in the blogosphere based on the use of keywords in blog posts. They presented a pattern of information propagation within blogs based on the theory of infectious diseases to model the flow. Adar and Adamic [1] further extended the idea of applying epidemiological models in describing the information flow and relied on the explicit use of URL links between blogs to track the flow of information. Bakshy *et al.* [7] studied content propagation in the context of the social network existent in Second Life, a multi-player virtual game. By examining cascading trees they find that the social network plays a significant role in the adoption of content.

More recently, Leskovec *et al.* [24] developed a framework for tracking short, distinctive phrases that travel relatively intact through online media. They observed a typical lag of around 2.5 hours between the peak of attention to a phrase in the news media compared to blogs. Similarly, Sun *et al.* [37] also found long chains by studying cascades on Facebook pages, but also showed that these diffusion chains on Facebook are typically started by a substantial number of users. Figueiredo *et al.* [17] studied

how YouTube videos acquire popularity over time and identified the main mechanism through which users reach videos on YouTube.

Gomez-Rodriguez *et al.* [20] investigated the problem of tracing paths of diffusion and influence and proposed an algorithm to decide a near-optimal set of directed edges that will maximize influence propagation. Ghosh and Lerman [19] compared a number of influence metrics over Digg.com data and suggested that a centrality-based measure is the best predictor of influence. Galuba *et al.* [18] propose a propagation model that predicts which users are likely to mention which URLs in Twitter. Recently, Rodrigues *et al.* [34] provide a number of analyses about the patterns of information propagation in Twitter. In addition to quantify the increase on the audience caused by word-of-mouth, they also identify typical characteristics of the structure of cascade trees in Twitter. Finally, Cha *et al.* [10] showed that highly influential users are not necessarily the most followed users. In contrast to all these works, our study unveils different aspects of word-of-mouth information propagation.

The bursty dynamics of human behavior has been observed in several contexts [4, 13, 31]. The most prominent model of this behavior is based on a queuing model with a priority queue [8, 40]. This model assumes that every individual prioritizes different activities and executes the task with the highest priority. With this assumption, this model shows that the waiting time of tasks follows a power-law. Additionally, a rich set of theoretical work has focused on the interplay between the social network structure and information flow. Granovetter [21] proposed a linear threshold model, where an adopter of innovation needs to have enough proportion (or threshold) of his neighbors who have previously adopted the same innovation. Dodds and Watts [14] extended this model from the perspective of epidemiology. Watts [42] proposed a mathematical model of global cascades based on sparse Erdős-Rényi random networks and found that global-scale cascade could occur even with few early adopters. Watts examined the conditions for when such cascade happens under homogenous thresholds of user susceptibility.

Finally, there are a number of efforts towards modeling cascade events [14]. Next, we review the two most relevant to our work, in addition to the SIR model already described in Section 4.1. First is the Internet chain letter model by Liben-Nowell and Kleinberg [25], which introduces a discard-rate parameter reflecting the probability that a given person discards the letter. In this model, however, the spreading is driven by a push-based mechanism, as opposed to the Flickr dynamics that are mainly based on a pull mechanism.

Second is the social interaction model by Crandall *et al.* [12]. This model is used to describe a social media system where people come across others while performing particular activities. The model assumes that people's future behavior can be predicted by their past behaviors and those of friends. This model displays the social selection and social influence phenomenon seen in the editing history of Wikipedia articles. The Flickr social network evolves in a similar fashion, since people with similar taste on photos are likely to meet each other through various mechanisms. However, this paper does not cover the evolution of social networks or other social interactions, but rather how information propagates through the social network.

## 7. Concluding Remark

In a network with small-world properties, the average path length between people is so small that every pair of users can be connected in a few hops even when the size

of the network reaches planetary-scale [15]. Therefore, a social network with small-world properties in theory can spread pieces of information quickly and widely through social links (i.e., word-of-mouth). The structure of the Flickr social network satisfies this condition of quick information spreading [11]: The average path length is short and a randomly chosen user can reach a large fraction of all users within a few hops. However, we saw that photos spread through social links in a substantially delayed manner.

In this paper we investigate possible explanations for this mismatch in theory and practice. Particularly, we studied the behavior of Flickr users and uncovered two factors that delay word-of-mouth propagation. These factors are (a) the bursty temporal dynamics of individuals' login times and (b) the diminishing availability of content from a particular user as new content displaces old ones. Taken together, the two factors impose a crucial constraint on information propagation: a user should not only be active, but also content from a friend should be easily available at the time of a user's activity. As a result, information takes a long time to propagate through each social link and collectively this means that popularity of content is steady over time. The delay factors we studied are common in many online social networks, and we believe that our results can be applied to understand the inherent delay associated with word-of-mouth propagation in many other online social networks.

There are a number of directions for future work. An exciting extension of this work will be to apply our model to other types of social media, such as tracking the spread of videos and audio content in social networks. Multimedia content might show similar traits in the way they are adopted in the social network and transmitted to different parts of the network.

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